

# Skywind 4C™ for SAP®

## Smooth ERP operation

Skywind 4C™ is a cloud self-service solution that monitors SAP® landscapes and business processes. Ensuring smooth SAP® operation is a challenge, which consumes considerable efforts while failures affect business processes and detract the professionals from their primary objectives. 4C™ real-time alerts provide users with the ability to react even before failures occur, supporting business continuity.

4C™ facilitates business operations and saves valuable time by pinpointing the exact problem and instantly notifying the owner.

### 4C™ alerts in real time about:

- › Failures in need of immediate attention
- › Events that didn't occur or late to start
- › Processes with high probability to fail

4C™ is easy to use and includes hundreds of out of the box ready to use alerts for monitoring complex SAP® landscapes and business processes. Alerts are automatically distributed to business stakeholders and IT administrators.

### 4C™ is combined of three packages:

- › Business Alerts
- › Infrastructure Alerts
- › BW Alerts

## FEATURES

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### Critical info to the right person at the right time

Optimizes, accelerates and facilitates daily activities and routines in real time via instant alerting on operative, critical issues and by providing detailed analytic insights.



### Easy to use

Designed for all users without the need for technical proficiency.



### Self-Improvement via crowd wisdom

Built for users - by experts. 4C™ service enables community members to instantly share Best Practices in a form of modified and newly created alerts.



### Accessible anywhere

Operates on any smartphone device or browser



### Supports all SAP® environments

Including SAP® HANA & SAP® HEC/HCP

## SECURITY

The security concerns of operating on a cloud is a major issue for Enterprises facing today's cloud migration. Skywind 4C™ runs on Amazon Web Services, delivering scalable performance and advanced security:

- › Site-to-site VPN tunnel
- › Back end SAP SNC encryption
- › Two-factor authentication
- › Front end HTTPS encryption

## CUSTOMER'S TESTIMONIALS

4C™ allowed us to prevent and correct human mistakes and foresee future failures, while saving us time and effort in everyday tasks

**S. Sigura**  
Global Operations Manager, Keter Plastic

4C™ enables us to effectively control irregular activities, by monitoring them before organizational processes can be affected

**O. Seinfeld**  
Manager of and Enterprise Packaged Application,  
Maccabi Health Services

4C™ has improved our response time drastically; we are now able to resolve problems, receive files from other systems into SAP® and forecast future failures in data

**I. Shifrin**  
Chief Information Officer, Sonol Energy and Retail

## GET STARTED IN 3 EASY STEPS:



4C™ is a cloud based service - no software, no hardware, no implementation. You will be up & running in 60 minutes.

### For additional information or demo:

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